

FOR IMMEDIATE RELEASE

Trillium Health Partners Sets Out a Plan for the Decade Ahead

Hospital commits to challenging the limits of what is possible for health and the human spirit

June 14, 2018 (Mississauga, ON) – Today at Trillium Health Partners' (THP) Annual Community Address the hospital shared its successes from the past year and announced plans for the decade ahead with the launch of its new strategic plan.

The **2019-2029 Strategic Plan: A New Kind of Health Care for a Healthier Community**, sets out how THP will build capacity inside and outside of its walls to reduce wait times and improve access to the care and services the community needs. It also focuses on improving quality and safety, and ensures smoother transitions between different health care providers through partnerships. The plan continues the journey set out over the past five years.

The plan is designed to help each person achieve their health goals, with a focus on the body, mind and spirit. It also harnesses the power of teamwork and partnership to reduce inequities in health and create an inclusive and interconnected system of care that leaves no one behind.

A number of important improvements will be realized through this plan over the next decade. The plan will:

- Simplify how patients and care providers access health information, and improve the delivery of care, through a single patient health record using new and modern technology
- Support quality care and patient experience through the hiring of additional nurses, physicians and allied health professionals to care for the growing and aging community
- Provide health care providers with the tools, equipment and support to deliver the highest quality of care and improve the experiences of patients, families, staff and providers
- Improve access to care and the experience of patients and families by expanding hospital sites, adding 500 new beds and improving and modernizing 500 existing beds
- Make it easier for patients and families to get the care they need in the most appropriate setting by building more than 500 new long-term care and transitional care beds in Mississauga designed to meet the needs of our diverse and aging community

The new strategic plan builds on a solid year of achievements at THP. In 2017/2018 THP cared for more people than ever before with nearly 1.7 million patients visits including: 273,650 Emergency Department and Urgent Care Centre visits; 736,006 outpatient clinic visits; 63,682 surgeries; 8,507 births; and 682,385 diagnostic services. Other achievements from this past year include:

- Received the highest possible rating from Accreditation Canada achieving Exemplary Standing;
- Launched a new, first-of-its kind partnership with Indus Community Services and Yee Hong Centre for Geriatric Care that will build 320 culturally appropriate long-term care beds with a focus on Chinese, Asian, South Asian and transitional care beds;
- Worked in partnership with the Mississauga Halton LHIN to transition over 100 patients who no longer required acute hospital care to more appropriate settings in the community.

Despite the growing demand for hospital services, it has also been a year of great achievement. Through rigorous financial management, administrative and operational efficiencies and additional support from the government, THP finished the year with a modest surplus.

THP is especially thankful to the donors, volunteers and community partners whose contributions have enabled the hospital to make immense strides towards a new kind of health care. This year, through more than 46,000 donations and 120 community fundraising events, our dedicated community raised \$32 million.

For more information on Trillium Health Partners' Strategic Plan 2019-2029:

[Strategic Plan Video](#)

[Strategic Plan \(pdf\)](#)

QUOTES

“Over the next decade the hospital will work closely with patients, families, community members and partners to achieve its goals of quality, access and sustainability. Together, we will challenge the limits of what is possible for health and the human spirit.”

Wayne Bossert, Board Chair, Trillium Health Partners

“I know first-hand how scary it can be when you leave the hospital. It meant so much to me that I was able to transition smoothly from hospital to home with care that was focused on my needs. I hope that Trillium Health Partners continues to work with community partners so other patients and families can have such a positive experience.”

Claire Scott, Patient

“I want to thank our community for your incredible support and the critical role you play in helping us respond to the most urgent needs of the hospital. Last year, our community was inspired to support the work of this hospital over 46,000 times through gifts that go toward the delivery of exceptional patient care. We're energized and excited about the road ahead as we plan for our most significant fundraising campaign in the history of Mississauga and West Toronto.”

Greg Grice, Board Chair, Trillium Health Partners Foundation

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Trillium Health Partners is one of the largest community-based hospital systems in Canada. Comprised of Credit Valley Hospital, the Mississauga Hospital and the Queensway Health Centre, Trillium Health Partners serves the growing and diverse populations of Mississauga, West Toronto and surrounding communities. Trillium Health Partners is a teaching hospital affiliated with the University of Toronto and is an associate member of the Toronto Academic Health Science Network.

Trillium Health Partners Foundation

Trillium Health Partners Foundation was formed in July 2013 upon the successful amalgamation of Trillium Health Centre Foundation and The Credit Valley Hospital Foundation. Together as one foundation, Trillium Health Partners Foundation is dedicated to raising the critical funds needed to address the highest priority needs of Trillium Health Partners.

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