

For Immediate Release

**Trillium Health Partners Achieves Exemplary Status from Accreditation Canada**  
*Unprecedented final score of 99.84%*

February 13, 2018 (*Mississauga, ON*) – Trillium Health Partners (THP) has received Accreditation with exemplary status by Accreditation Canada, the highest possible score. Throughout the week of November 13-17, 2017, THP welcomed six surveyors from Accreditation Canada. The surveyors visited 79 units and departments throughout the hospital, spending the week meeting with staff, professional staff, volunteers and learners.

Following its survey, THP received its final score – 99.84%, placing the organization under Accreditation Canada's - Qmentum Accreditation Program Exemplary status. Of the 2,567 applicable Accreditation Standards, the hospital met 2,563, which according to the onsite surveyors, was an unprecedented result and outstanding accomplishment for an organization the size of THP.

Since its first Accreditation as a merged organization in 2013, THP was acknowledged for its significant progress and excellence across many areas of the hospital including:

- Ensuring high quality care and patient safety as a priority across the organization
- Involving patient and family advisors as part of key decisions
- Leading best practices found within departments such as Medical Device Reprocessing and Infection Prevention and Control
- Creating one culture through the strength and commitment of THP's leadership and physician engagement

THP was also commended for its approach to patient involvement on a variety of patient and family advisory committees across the organization. Patient involvement will soon be a component of Accreditation Canada's survey standards and will be reviewed during THP's next assessment in 2021.

Accreditation is a voluntary process that hospitals and health care organizations across Canada can choose to participate in. The process occurs every four years and provides a third-party assessment of the quality and safety standards found throughout the organization, following a predetermined list of standards and best practices.

[To read the full Accreditation Canada report, please click here.](#)

**QUOTES:**

"The final results of Accreditation Canada's survey validates that Trillium Health Partners truly is an exemplary organization. This outcome shows that our staff, professional staff, volunteers and learners put commitment, hard work and relentless courage at the heart of everything they do in order to continue to advance our organizational excellence."

Michelle DiEmanuele, Trillium Health Partners, President and CEO

"You should celebrate what you are as an organization, what you have become, and what you have the capacity to achieve. You've come a long way to creating one culture - that Trillium Health Partnership – that you work in. You should be proud of the work you've done. Keep doing what you're doing."

Jim Hornell, Surveyor, Accreditation Canada

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### **About Trillium Health Partners**

Trillium Health Partners is one of the largest community-based acute care facilities in Canada. Comprised of Credit Valley Hospital, the Mississauga Hospital and the Queensway Health Centre, Trillium Health Partners serves the growing and diverse populations of Mississauga, West Toronto and surrounding communities. Trillium Health Partners is a teaching hospital affiliated with the University of Toronto and is an associate member of the Toronto Academic Health Science Network.

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