



FOR IMMEDIATE RELEASE

Six hospitals to deliver enhanced care to patients in unique restorative care facility

May 6, 2019 (TORONTO, ON) – Six Greater Toronto Area hospitals are working side by side under one roof to provide specialized care for patients who no longer require acute hospital services. Thanks to funding from the Ministry of Health and Long-Term Care, the Reactivation Care Centre – Church Site has been newly refurbished and modernized for patients who can benefit from specialized restorative services.

Following ten weeks of extensive preparations, starting May 5, patients from Trillium Health Partners, Southlake Regional Health Centre, William Osler Health System, and St. Joseph's Health Centre Toronto began moving into the newly renovated site, which has capacity for 214 beds. As owner of the site, Humber River Hospital, has led the complex redevelopment of the building and overseen all aspects of the plan to bring the latest four hospitals into the building. Ninety-two patients from Humber and Sunnybrook Health Sciences Centre have been receiving care in the Reactivation Care Centre since December 2018.

At the Reactivation Care Centre, patients receive the specialized care and support they need, including occupational therapy, recreational therapy and physiotherapy, to improve their health outcomes and patient experience. Each hospital operates its own standalone unit within a wing or floor of the building and employs its own nursing staff and therapists, among others.

The initiative is making use of existing infrastructure to provide patients with safe, high quality care in the most suitable location. At the same time, it is addressing the challenge of hallway health care by improving access to services and reducing wait times in these hospitals' acute care sites.

Quotes:

"Our new Reactivation Care Centre will provide our patients with a positive experience in a setting specifically designed to promote activity, support interaction and restore function," said Michelle DiEmanuele, President and CEO, Trillium Health Partners. "It is an excellent example of how we're developing unique partnerships in the community to improve the quality and sustainability of care for our patients."

"Osler is committed to adopting new and innovative ways to ensure patients can access safe, high quality care in the setting that is best suited for their care needs, and this initiative is a testament to that," said Dr. Brendan Carr, President and CEO, William Osler Health System. "In alignment with our new strategic plan, this initiative shows how we are going beyond our borders and leveraging partnerships to both improve access to care and reduce wait times."

“The Reactivation Care Centre enables us to provide patients with leading-edge restorative care focused on their needs by a consistent, dedicated health team they are familiar with in a welcoming space,” said Arden Krystal, President and CEO of Southlake Regional Health Centre. “This specialized care fosters independence and is a good example of how community integration and partnerships are resulting in better quality and sustainable care for patients, while reducing hallway health care.”

“This is about doing what’s right for our patients,” said Dr. Tim Rutledge, President and CEO of Unity Health Toronto. “We’re thrilled to be able to open this space for our St. Joseph’s Health Centre patients who need just a bit of additional support before they can go back home or into the community. This is a great example of what can be achieved when health care organizations work together to truly provide patient-centred care.”

“This is a terrific partnership with Humber River Hospital. The Reactivation Care Centre ensures the best care in the most appropriate setting for our patients who no longer need acute care services,” said Dr. Andy Smith, President and CEO of Sunnybrook Health Sciences Centre. “We have received positive feedback from our patients and families on the approach to care. The Reactivation Care Centre has also helped to ease the occupancy pressures we have experienced for several years.”

“We are committed to working together to deliver innovative and compassionate healthcare in our community. In 2017, we helped lead the way by collaborating with our colleague hospitals across the Central LHIN to open the province’s first Reactivation Care Centre. We know first-hand how this model of care offers hope to patients. We are proud to continue this work with the Ministry of Health and Long Term Care and our new partner hospitals. The expansion of the RCC at our church street site will continue to reduce wait times for acute care facilities in the province while ensuring patient-centred, high reliability care is available in the most appropriate settings,” said Barb Collins, President and CEO, Humber River Hospital.

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