

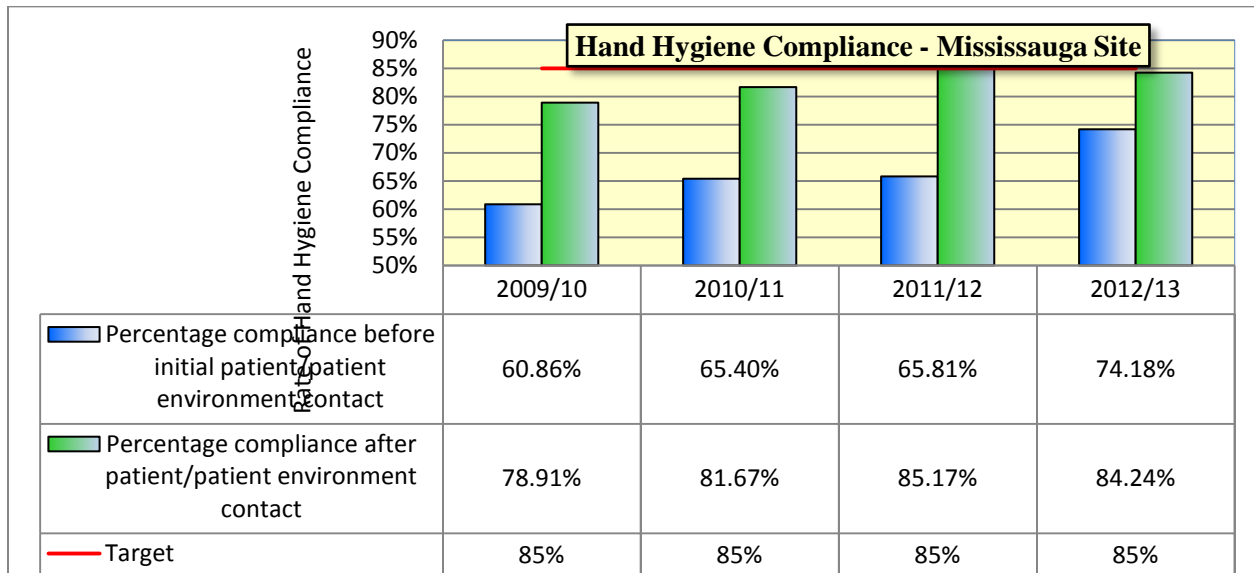
Hand Hygiene Compliance Public Reporting
Hand Hygiene Publicly Reported Annually

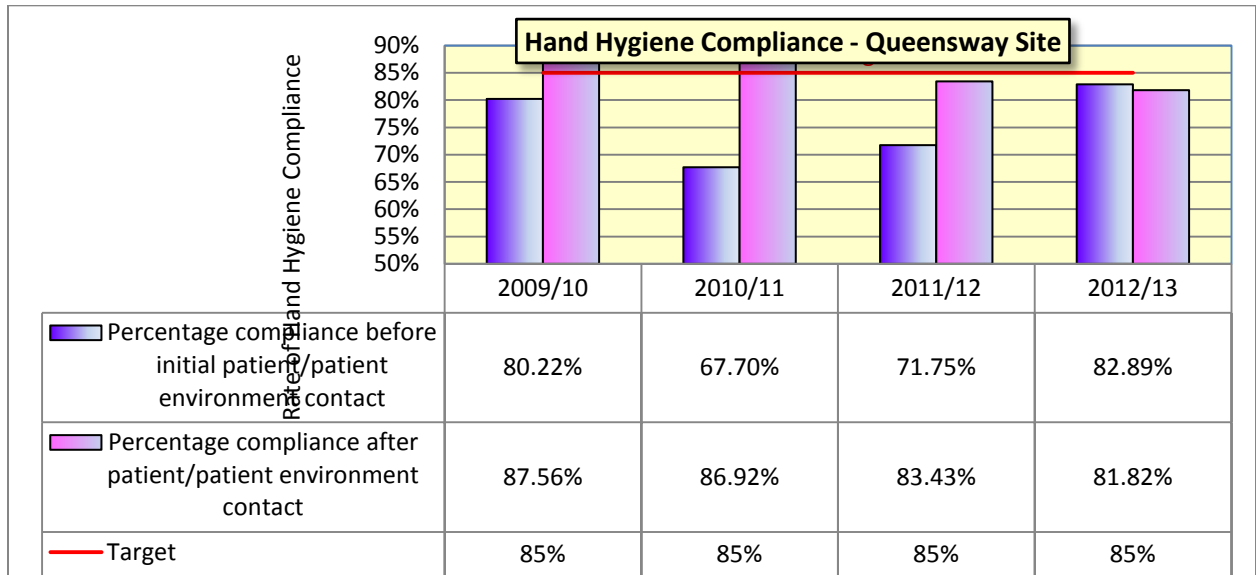
What you should know about Hand Hygiene:

Patient safety is a top priority at Trillium Health Partners. Trillium's goal is to reduce the number of hospital acquired infections. Hand hygiene is considered the single most important way to reduce hospital acquired infections.

Trillium has a number of practices in place to help prevent and control infections, including a comprehensive hand hygiene program. Trillium also participates in the Ontario Hospital Association's Clean Hands Protect Lives initiative. The results of Trillium's hand hygiene observational audit report are presented below:

Mississauga Site	Target 2011-12	2009/10	2010/11	2011/12	2012/13
Number of times hand hygiene was performed before initial patient/patient environment contact		740	2,274	2,121	3,783
Number of times hand hygiene was performed after patient/patient environment contact		1,010	3,345	3,349	4,721
Percentage compliance before initial patient/patient environment contact	85%	60.86%	65.40%	65.81%	74.18%
Percentage compliance after patient/patient environment contact	85%	78.91%	81.67%	85.17%	84.24%





What can patients and their families do to help reduce their chances of infection?

Patients and visitors can help reduce the spread of infection by performing proper hand hygiene. Hand sanitizer is conveniently located throughout the hospital. For more information please read about the Clean Hands Protect Lives campaign at www.oha.com/cleanhandsprotectlives.

What is Trillium Health Partners doing to improve patient safety?

At Trillium Health Partners, we are always looking at how we are performing and use different *performance indicators* to get a sense of where we excel and where improvements could be made. This information is essential to Trillium's commitment to providing quality and safe care for its patients.

Our Board of Directors and Management Team believe it is important that the community we care for has access to this performance information. Trillium strongly supports the provincial government's new public reporting regime because we believe it will inspire improved performance, enhance patient safety, and strengthen the public's confidence in Ontario's hospitals.