```
00:00:00,000 \longrightarrow 00:00:31,500
2
00:00:31,500 --> 00:00:33,033
Hi Jessica and Andy.
3
00:00:33,033 --> 00:00:34,367
How are you both?
00:00:34,367 --> 00:00:35,700
(female narrator)
Congratulations!
00:00:35,700 \longrightarrow 00:00:37,300
You're expecting a baby!
00:00:37,300 \longrightarrow 00:00:39,167
An exciting time
for both of you.
00:00:39,167 --> 00:00:41,100
(narrator)
We have several options
available for you,
00:00:41,100 --> 00:00:45,067
including obstetricians,
family physicians and midwives.
00:00:45,067 --> 00:00:47,333
Now, do you have
any questions for me today?
00:00:47,333 \longrightarrow 00:00:49,733
We were just
wondering travelling wise--
00:00:49,733 \longrightarrow 00:00:53,033
(narrator)
Each one offers
a specific type of care.
12
00:00:53,033 --> 00:00:55,033
If your family doctor
does not deliver babies
13
00:00:55,033 --> 00:00:58,000
at our hospital, he or she
will need to refer you
```

```
00:00:58,000 --> 00:01:00,433
to a care provider
who does.
00:01:00,433 --> 00:01:03,000
More information
is available on our website.
00:01:03,000 --> 00:01:04,333
Well congratulations!
00:01:04,333 --> 00:01:06,800
Thank you.
18
00:01:06,800 --> 00:01:08,600
(narrator)
There are resources
you can access
00:01:08,600 --> 00:01:11,533
for information
during your pregnancy.
20
00:01:11,533 --> 00:01:13,200
We recommend
a book produced
00:01:13,200 --> 00:01:16,167
by the Society of Obstetricians
and Gynecologists
00:01:16,167 --> 00:01:18,300
called "Healthy Beginnings"
23
00:01:18,300 --> 00:01:21,167
which can be purchased
at any bookstore.
2.4
00:01:21,167 --> 00:01:24,100
Our hospital's maternal child
website also offers
2.5
00:01:24,100 \longrightarrow 00:01:27,167
more valuable information
regarding your stay with us,
00:01:27,167 --> 00:01:30,233
as well as a list of websites
to provide additional support.
00:01:33,400 --> 00:01:44,933
777
```

```
28
00:01:44,933 --> 00:01:47,033
(narrator)
When you come
for your first appointment--
29
00:01:47,033 \longrightarrow 00:01:49,700
Hi, I have an appointment.
30
00:01:49,700 \longrightarrow 00:01:51,567
(narrator)
you will receive
a registration package
31
00:01:51,567 --> 00:01:53,800
which includes:
A registration form,
32
00:01:53,800 --> 00:01:56,267
to be completed
at this appointment,
33
00:01:56,267 --> 00:01:59,167
which will include
all your current information.
00:01:59,633 --> 00:02:04,300
777
35
00:02:04,300 \longrightarrow 00:02:07,167
A Maternal Newborn
Information Booklet
36
00:02:07,167 --> 00:02:11,000
which provides important
hospital information for you.
00:02:15,833 --> 00:02:17,167
A brochure about
00:02:17,167 --> 00:02:19,000
the Women's Reproductive
Mental Health Program,
39
00:02:19,000 --> 00:02:20,833
which supports women
who are experiencing
40
00:02:20,833 --> 00:02:22,533
depression or anxiety,
```

```
00:02:22,533 --> 00:02:25,300
along with a self-assessment
screening questionnaire
42
00:02:25,300 --> 00:02:27,267
to complete at this visit.
00:02:27,267 --> 00:02:31,033
A Health Canada brochure
supporting the decision to breastfeed.
00:02:31,033 \longrightarrow 00:02:34,733
Plus information on how
to register for prenatal classes.
45
00:02:37,300 \longrightarrow 00:02:47,100
46
00:02:47,100 --> 00:02:49,833
(narrator)
If your pregnancy is assessed
as having some risk,
47
00:02:49,833 --> 00:02:52,933
you may be referred
to our high-risk pregnancy clinic
48
00:02:52,933 --> 00:02:54,267
for ongoing care.
49
00:02:54,267 --> 00:02:56,900
(ultrasound technician)
I'm just going
to turn on it for you
50
00:02:56,900 --> 00:02:59,200
so you can see
a profile of the baby.
00:02:59,200 --> 00:03:01,000
(narrator)
If you have
a multiples pregnancy,
52
00:03:01,000 \longrightarrow 00:03:04,167
we provide a free information class
once a month to provide you
00:03:04,167 --> 00:03:08,333
with valuable information
to prepare for your babies' births.
```

```
00:03:08,333 --> 00:03:11,333
At any time during your pregnancy,
your doctor may refer you
5.5
00:03:11,333 --> 00:03:15,433
to a member of the hospital's
interprofessional team.
56
00:03:15,433 --> 00:03:20,367
Such as: the genetics department,
Social Work
00:03:20,367 --> 00:03:23,567
a dietitian, paediatrician
58
00:03:23,567 --> 00:03:27,433
and/or the Women's Reproductive
Mental Health Program.
59
00:03:27,433 --> 00:03:29,733
If you are having
an elective Cesarean birth,
60
00:03:29,733 --> 00:03:31,433
we will give you
an information booklet
00:03:31,433 --> 00:03:33,700
and pre-registration information,
62
00:03:33,700 \longrightarrow 00:03:37,133
necessary lab requisitions
and access to more information
63
00:03:37,133 \longrightarrow 00:03:39,333
to prepare you
for your caesarean birth.
00:03:42,267 \longrightarrow 00:03:49,700
777
65
00:03:49,700 --> 00:03:53,133
(narrator)
When it's time to have your baby,
what should you bring?
00:03:53,133 --> 00:03:55,900
Please review your Maternal
Newborn Information Book
00:03:55,900 --> 00:03:59,233
for information
```

```
on what to bring to the hospital.
00:03:59,233 \longrightarrow 00:04:01,700
It also tells you
the importance of hand washing
00:04:01,700 \longrightarrow 00:04:04,233
and screening
to prevent infection.
00:04:04,533 --> 00:04:11,633
777
71
00:04:11,633 --> 00:04:13,567
When should you
come to the hospital?
72
00:04:13,567 --> 00:04:16,933
If you think you are in labour
and are more than 20 weeks pregnant,
73
00:04:16,933 --> 00:04:20,600
please come to our
Labour Assessment Unit.
74
00:04:20,600 --> 00:04:22,800
You can also come
if you are worried about:
00:04:22,800 \longrightarrow 00:04:27,000
Premature labour,
ruptured membranes,
76
00:04:27,000 \longrightarrow 00:04:31,000
bleeding, pain,
77
00:04:31,000 --> 00:04:34,400
or if the baby is not moving
as frequently as you are used to.
00:04:39,767 --> 00:04:44,567
(automated voice in elevator)
Going up.
Third floor.
00:04:45,300 \longrightarrow 00:04:51,300
777
00:04:51,300 --> 00:04:52,633
Hi.
```

00:04:52,633 --> 00:04:53,967 Hi there. How are you? 82 00:04:53,967 --> 00:04:55,467 I think we're in labour. 00:04:55,467 --> 00:04:56,800 Oh, okay--84  $00:04:56,800 \longrightarrow 00:04:59,300$ (narrator) All patients are assessed in our Labour Assessment unit--85 00:04:59,300 --> 00:05:02,800 So, what we are going to do today, I'll start with your vital signs. 86 00:05:02,800 --> 00:05:05,167 (narrator) to support your admission to our Birthing Suites. 87 00:05:05,167 --> 00:05:09,667 If you are not in active labour, or if you are in early labour, 88 00:05:09,667 --> 00:05:13,500 you may be sent home with follow-up instructions. 89 00:05:13,500 --> 00:05:16,667 If you are less than 20 weeks pregnant and have any concerns, 00:05:16,667 --> 00:05:18,367 please contact your care provider 00:05:18,367 --> 00:05:22,300 or go directly to the closest Hospital Emergency Department. 00:05:24,933 --> 00:05:37,167 777 93 00:05:37,167 --> 00:05:39,767 Okay, so we're gonna bring you to your room now.

```
00:05:39,767 --> 00:05:41,467
(narrator)
Having Your Baby
9.5
00:05:45,400 --> 00:05:47,733
When you come
to the birthing suites in labour,
00:05:47,733 \longrightarrow 00:05:49,567
Nice and slowly,
you're doing great.
00:05:52,567 --> 00:05:54,067
Oh, my shoes.
98
00:05:57,100 --> 00:05:58,800
Just going
to cover you up here
99
00:05:58,800 --> 00:06:01,700
and get you settled in
and get your nurse, all right.
100
00:06:01,700 \longrightarrow 00:06:04,500
(narrator)
you will remain here throughout
your labour and delivery
00:06:05,133 --> 00:06:11,133
777
102
00:06:11,133 --> 00:06:14,733
and for 1 to 2 hours post delivery.
103
00:06:19,200 --> 00:06:22,633
It is important for your baby to remain
"skin to skin" on your chest
104
00:06:22,633 --> 00:06:24,933
or partner's chest
for the baby's transition
105
00:06:24,933 --> 00:06:27,967
to the new environment
and to provide an opportunity
00:06:27,967 --> 00:06:30,233
for early breastfeeding.
00:06:30,233 --> 00:06:32,133
Baby can receive
any medication needed
```

```
108
00:06:32,133 --> 00:06:35,167
at this time
while in this position.
109
00:06:40,933 --> 00:06:43,533
Your baby will be weighed
just before the transfer
110
00:06:43,533 --> 00:06:45,867
to the Mother & Baby Unit.
111
00:06:48,300 --> 00:06:51,233
You may have support persons
with you in labour.
112
00:06:51,233 --> 00:06:53,500
Visitors are not allowed,
but will be welcomed
113
00:06:53,500 --> 00:06:56,500
during visiting hours
in our Mother & Baby Unit.
114
00:06:59,167 --> 00:07:01,933
All right, just to let you know
everybody in our hospital--
115
00:07:01,933 \longrightarrow 00:07:05,467
(narrator)
All staff that can provide care
to your baby have name tags
116
00:07:05,467 --> 00:07:09,767
with yellow bands
for easy identification.
117
00:07:09,767 --> 00:07:13,267
All care of your baby
is provided with you present.
118
00:07:13,267 --> 00:07:17,367
Do not leave baby
or other children unattended.
00:07:20,300 --> 00:07:38,533
777
120
00:07:38,533 \longrightarrow 00:07:42,033
(narrator)
If your baby needs additional care,
he or she will be transferred
```

```
121
00:07:42,033 \longrightarrow 00:07:45,100
to our Neonatal Intensive Care Unit.
122
00:07:47,867 \longrightarrow 00:07:51,600
Approximately 12% of our deliveries
require this type of care
123
00:07:51,600 --> 00:07:55,967
for various reasons
such as prematurity, breathing,
124
00:07:55,967 --> 00:07:59,433
circulation
or feeding difficulties.
125
00:08:00,733 \longrightarrow 00:08:03,900
You want to make sure that you always
look at your baby first.
00:08:03,900 --> 00:08:07,067
(narrator)
We will monitor your baby closely
to meet his or her needs
127
00:08:07,067 --> 00:08:08,800
and will partner
with you to support
00:08:08,800 --> 00:08:11,667
your understanding
of these needs.
129
00:08:11,667 --> 00:08:13,033
Be careful when you're wiping--
130
00:08:13,033 --> 00:08:17,567
(nurse)
However he developed
a rash after being on the--
131
00:08:17,567 --> 00:08:23,167
(narrator)
Our interprofessional team includes:
Paediatricians, Nurse Practitioners,
00:08:23,167 --> 00:08:26,433
Registered Nurses,
Lactation consultants,
133
00:08:26,433 --> 00:08:29,967
Respiratory Therapists,
```

```
Occupational Therapists,
00:08:29,967 --> 00:08:32,533
Social Workers, Dietitians,
135
00:08:32,533 --> 00:08:34,833
and Pharmacy Care Providers.
136
00:08:37,033 --> 00:08:39,500
And that's the probe
that is monitoring his oxygen.
137
00:08:40,033 --> 00:08:42,600
(narrator)
Parents can be
with their baby at any time.
138
00:08:42,600 --> 00:08:45,700
Parents must always
have their identification band with them
139
00:08:45,700 --> 00:08:48,767
and are encouraged to accompany
any other support persons
140
00:08:48,767 --> 00:08:54,700
to the Neonatal Intensive Care Unit
also known as the NICU.
00:08:55,733 \longrightarrow 00:08:57,933
There is a parent area
where you can utilize
142
00:08:57,933 --> 00:09:00,800
educational resources
as well as food storage
143
00:09:00,800 --> 00:09:04,133
or food warming
while you are at the hospital.
144
00:09:06,733 --> 00:09:11,133
There are also Care by Parent rooms
where families can learn
145
00:09:11,133 --> 00:09:13,767
to care for their babies
prior to discharge.
00:09:15,033 --> 00:09:17,300
After discharge,
your baby will be cared for
```

```
147
00:09:17,300 \longrightarrow 00:09:21,233
by your family doctor
and or a pediatrician.
148
00:09:21,233 --> 00:09:24,900
Public Health services
are also an available resource.
149
00:09:27,300 \longrightarrow 00:09:44,000
777
150
00:09:44,000 --> 00:09:48,567
(narrator)
Visiting Guidelines and Length
of Stay in the Mother and Baby Unit.
00:09:49,000 \longrightarrow 00:09:54,367
777
152
00:09:54,367 --> 00:09:58,533
We provide you with a Quiet Time
from 2 to 4pm every day
153
00:09:58,533 --> 00:10:04,533
to allow rest time for you,
your partner and your baby.
00:10:04,800 \longrightarrow 00:10:07,367
777
155
00:10:07,367 --> 00:10:09,833
We request no visiting
during this period.
00:10:12,767 --> 00:10:16,233
You can find educational resources
in the parent area,
157
00:10:16,233 --> 00:10:17,733
where there are also
food warming
158
00:10:17,733 --> 00:10:20,267
and food storage facilities.
159
00:10:20,767 --> 00:10:24,667
777
160
00:10:24,667 --> 00:10:27,500
Skin-to-skin care
```

```
at the hospital and at home
161
00:10:27,500 --> 00:10:30,333
helps your baby adjust
to his or her new world
162
00:10:30,333 \longrightarrow 00:10:32,600
and to feel safe
and comforted.
00:10:32,600 --> 00:10:36,433
This practice also supports
the establishment of breast feeding.
164
00:10:37,367 --> 00:10:40,867
Our nursing staff is educated
in providing breastfeeding support--
165
00:10:40,867 --> 00:10:43,100
Hi I'm Joy, I'm one
of the lactation consultants
166
00:10:43,100 --> 00:10:45,333
and will be doing
the class today with you.
00:10:45,333 --> 00:10:47,667
(narrator)
and a breastfeeding class
is held each morning.
00:10:47,667 --> 00:10:51,367
Or my milk hasn't come in
and so I'm having issues with that,
169
00:10:51,367 --> 00:10:52,767
my body identifying.
170
00:10:52,767 --> 00:10:56,200
They did the skin-to-skin
which really was effective.
171
00:10:56,200 --> 00:10:58,667
Trying to figure out
if he's latching properly,
00:10:58,667 --> 00:11:00,567
which I think he is.
00:11:00,567 --> 00:11:03,333
(narrator)
We provide you
```

```
with an admissions information package
00:11:03,333 --> 00:11:05,067
as well as a discharge booklet
175
00:11:05,067 --> 00:11:07,033
to give you
important tips for safe care
176
00:11:07,033 --> 00:11:09,533
for you and your baby
after discharge
177
00:11:09,533 --> 00:11:12,733
as well as important
community support resources.
178
00:11:12,733 --> 00:11:15,467
More information is provided
in our Healthy Beginnings book
179
00:11:15,467 --> 00:11:19,800
as well as our
Maternal Newborn Information book.
180
00:11:19,800 --> 00:11:21,800
We support
the World Health Organization's
00:11:21,800 --> 00:11:23,833
"Baby Friendly Initiative"
182
00:11:23,833 --> 00:11:25,433
and we'll provide you
with information
183
00:11:25,433 --> 00:11:27,400
to promote
and protect breastfeeding
184
00:11:27,400 --> 00:11:30,433
while supporting
your individual feeding choice.
185
00:11:31,933 --> 00:11:41,567
777
186
00:11:41,567 --> 00:11:44,233
If you have a normal
vaginal birth you may expect
```

```
00:11:44,233 --> 00:11:47,300
to be discharged
within 24 hours.
188
00:11:47,300 --> 00:11:50,300
If you have a Cesarean birth,
your expected discharge
189
00:11:50,300 --> 00:11:53,900
would be 48 to 72 hours
after delivery.
190
00:11:53,900 --> 00:11:57,000
Your baby will receive normal
newborn screening,
191
00:11:57,000 --> 00:12:00,800
jaundice screening,
and a hearing test.
192
00:12:00,800 --> 00:12:04,400
If your baby requires treatment
for above normal jaundice results,
193
00:12:04,400 --> 00:12:07,567
we offer
a Home Phototherapy Program.
00:12:07,567 --> 00:12:10,133
Our nursing staff answers
our hotline phone to respond
195
00:12:10,133 --> 00:12:13,933
to your questions
within the first week that you are home.
00:12:16,700 --> 00:12:18,033
Are you on your way?
00:12:18,033 \longrightarrow 00:12:19,367
Yes, we are.
198
00:12:19,367 --> 00:12:21,533
(narrator)
Your baby
should be seen by your doctor
199
00:12:21,533 --> 00:12:24,000
within 48 hours of discharge
and you should be seen
```

00:12:24,000 --> 00:12:25,833

```
in 6 weeks' time for follow up.
00:12:25,833 --> 00:12:27,167
Thank you.
202
00:12:27,167 --> 00:12:28,500
Good Luck.
00:12:28,500 --> 00:12:33,400
Thank you.
Shall we?
204
00:12:33,400 --> 00:12:37,733
(narrator)
Once you are home, please access
the Public Supports in your area.
00:12:37,733 --> 00:12:41,167
They offer many resources
for families of new babies.
206
00:12:41,267 --> 00:12:49,400
777
207
00:12:49,400 --> 00:12:53,133
We look forward to providing care
for you and your baby.
208
00:12:53,433 --> 00:13:01,000
777
```