Trillium Health Partners
Better Together

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## For Immediate Release

## TRILLIUM HEALTH PARTNERS ANNOUNCES ADDITIONAL ACTIONS UNDER COVID-19 PANDEMIC RESPONSE PLAN <br> Urgent Care Centre at Queensway Health Centre temporarily closing to create additional hospital beds

March 30, 2020 (Mississauga, ON) - As part of continued efforts to respond to COVID-19, Trillium Health Partners (THP) is taking additional actions that will add more hospital beds, increase testing and assessment capacity and provide more virtual care options to prepare for an influx of COVID-19 patients.

Effective Tuesday, March 31 at 5 p.m., Queensway Health Centre's Urgent Care Centre (UCC) will be temporarily closed to maximize acute and critical care space across all THP sites. Patients requiring emergency care are being asked to go to their nearest Emergency Department or call 911.

Over the last two months, THP has been implementing its COVID-19 Pandemic Response and has taken a number of actions including postponing all non-essential services, moving to a temporary no visitor policy, opening COVID-19 Assessment Centres, active screening and enhancing health and safety measures across the hospital. In addition, the hospital has been building capacity beyond its walls by creating assessment centres to support testing, adding more virtual care options for patients to connect with health care providers.

The hospital will be adding more acute and critical care spaces in the days and weeks ahead, this includes up to 100 spaces to deliver in-patient care at Queensway Health Centre, and 32 additional critical care spaces across the Credit Valley Hospital and Mississauga Hospital. As part of the response, at this time the hospital is creating dedicated space to care for people with COVID-19 and ensure those who do not have COVID-19 receive care in a different area. THP is also actively pursuing additional spaces within and outside its main hospital sites to care for patients as required.
"This is an unprecedented time and the hospital continues to take strong measures to care for our community during COVID-19," said Michelle DiEmanuele, President and CEO, Trillium Health Partners. "We are grateful to the community for their patience and support of our frontline staff and people who come to work every day to care for our patients. We strongly encourage everyone to listen to public health officials and stay home and practice physical distancing. As a hospital, we will continue to take all necessary action to protect our people, patients and community in partnership with local and provincial authorities."

## Quick Facts

- THP currently has 1,538 beds across three sites including 100 critical care beds and 140 surge spaces
- Once implemented over 650 of these beds will be empty and available, if needed, subject to new admissions and discharges
- Across all our sites our Emergency Departments and the Urgent Care Centre visits have dropped from over 750 to under 400
- THP has tested 184 confirmed COVID-19 cases
- 16 patients are currently receiving inpatient care

For more information, please visit www.thp.ca.

## Trillium Health Partners

Trillium Health Partners is one of the largest community-based hospital systems in Canada. Comprised of Credit Valley Hospital, the Mississauga Hospital and the Queensway Health Centre, Trillium Health Partners serves the growing and diverse populations of Mississauga, West Toronto and surrounding communities. Trillium Health Partners is a teaching hospital affiliated with the University of Toronto and is an associate member of the Toronto Academic Health Science Network.

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