
For Immediate Release**TRILLIUM HEALTH PARTNERS REOPENS
URGENT CARE CENTRE AT QUEENSWAY HEALTH CENTRE**

The Urgent Care Centre will reopen on January 29, 2024

January 24, 2024 (Mississauga, ON) – Trillium Health Partners (THP) is reopening its Urgent Care Centre at Queensway Health Centre on **January 29, 2024, at 3 p.m.**, expanding access to quality health care in our community.

The Urgent Care Centre will operate daily at Queensway Health Centre, from 3 p.m. to 9 p.m., to provide care for individuals of all ages with non-life-threatening illnesses and injuries, such as sprains, minor burns, broken bones, and fevers. The hours of operation align with demand from the community, when other community care options are not as readily available, when Emergency Departments are most used, and the time of day with the highest volume of patients.

“Congratulations to everyone at Trillium Health Partners on the reopening of the Urgent Care Centre at Queensway Health. This redesigned facility will bring convenient care closer to home for residents of Etobicoke,” said Premier Doug Ford. “Right across the province, we’re building a stronger health care system, with more doctors and nurses and shorter wait times, ensuring people get access to the care they deserve.”

Patients will be able to access the Urgent Care Centre via the entrance across from the parkade, as well as the main entrance of Queensway Health Centre.

“Through our Your Health plan, our government is investing more than ever in expanding hospital capacity with work underway for over 50 new hospital and renewal projects to connect more Ontarians to the care they need, when they need it,” said Sylvia Jones, Deputy Premier and Minister of Health. “Working with Trillium Health Partners, to expand and renew their urgent care, is yet another step our government is taking to ensure patients in the region have access to convenient and high-quality care, close to home, for years to come.”

The Urgent Care Centre was repurposed to serve the community’s needs in response to the COVID-19 pandemic and to reallocate resources to where they were needed most at the time. The Urgent Care Centre space will continue to be shared with the outpatient clinics currently using the space in the morning and early afternoon before the Urgent Care Centre opens.

“We know the community has been anticipating the Urgent Care Centre reopening,” said Christine Hogarth, MPP, Etobicoke-Lakeshore. “This vital healthcare infrastructure embodies our commitment to ensuring accessible and timely medical care for all residents. In times of urgency, this center will serve as a beacon of support, providing expert care and comfort to those in need.”

The Urgent Care Centre team will work closely with Mississauga Health – THP’s Ontario Health Team – to identify patients who are using the Urgent Care Centre, but do not have a family doctor and work to find them better access to ongoing primary care to prevent hospital visits in the future.

“We look forward to offering the best possible care to patients and their families,” said Karli Farrow, President, and Chief Executive Officer of THP. “We appreciate the patience of the community, unwavering support of frontline staff who care for our patients, and the team involved in reopening THP’s Urgent Care Centre. Together, we are building a healthier and more resilient community.”

THP will share information with the public on its website and social media channels to help patients understand [when to go to the Urgent Care Centre and when to go to an Emergency Department](#) or call 911. Patients requiring emergency care should go to their nearest Emergency Department or call 911.

For more information on the Urgent Care Centre, please visit the THP website at www.thp.ca.

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About Trillium Health Partners

Trillium Health Partners is the largest community-based hospital network in Canada. Comprised of Credit Valley Hospital, Mississauga Hospital, and Queensway Health Centre, Trillium Health Partners serves the growing and diverse populations of Mississauga, West Toronto, and surrounding communities. Trillium Health Partners is a teaching hospital affiliated with the University of Toronto and a proud member of the Mississauga Ontario Health Team and home of the Institute for Better Health. THP is committed to reducing inequities and improving health in the community.

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For media inquiries:

Priyanka Nasta, Senior Communications Advisor
Trillium Health Partners
Priyanka.Nasta@thp.ca
437-237-2400

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