Trillium Health Partners
COVID-19 Pandemic Response
Action Plan

Our organization has been working diligently to respond to COVID-19 and has taken significant actions to better protect our patients and our people.

Our pandemic plan has five pillars:

Hospital Diversion: Creating Alternative to Hospital Services
- Built services including three Assessments Centres to date and are enhancing ability to test and assess by implementing online screening tools for COVID-19
- Implementing virtual care with primary care teams in the community
- Ambulatory clinic visits and surgery will continue to be diverted or postponed

Maximizing Acute and Critical Care Space
- Effective Tuesday, March 31, 2020 at 5:00 p.m., we have closed the Urgent Care Centre at Queensway Health Centre
- Temporary closure of the UCC in addition to other reductions in service, will create up to 100 spaces to deliver in-patient care
- Reviewing all spaces to maximize in-patient care

Expanding Acute Care Spaces Beyond Our Walls
- Working with our regional and provincial partners to secure additional space within the community to care for medically stable patients if required

People
- Implemented a number of improvements to ensure that PPE standards are being adhered to and each unit has available supply
- Implementing a centralized plan for redeployment of staff to ensure each patient care area is adequately resourced

Supplies
- Working alongside the province to ensure adequate supply of equipment and tools
- Enhanced supports to ensure good stewardship for supplies and equipment

Results

Queensway Health Centre
- Dedicated space for patients who are stable and do not have COVID-19
- Adding up to 100 spaces to deliver in-patient care

Mississauga Hospital
- Additional acute care and critical care beds

Credit Valley Hospital
- Additional acute care and critical care beds

Enhancing Capacity
- THP has currently 1,538 beds across sites including critical care and surge spaces
- Once implemented, our measures will result in over 650* empty spaces to care for patients
* subject to admissions and discharges

March 31, 2020