

Gender Identity Data Collection Frequently Asked Questions

Why are we collecting personal identifying information about gender identity?

We ask this information because we care about our patients. The collection of gender self-identification data is a central piece of THP's commitment to equity, diversity and inclusion. This will help us provide patients with the best quality of care possible that is equitable and addresses any unique needs they may have. Other hospitals in Ontario and Canada also collect this information.

How is this information collected?

This information is volunteered by patients upon registration or during the provision of care.

Is this data collection mandatory?

No. This is completely voluntary and not volunteering this information will not negatively affect the patient's care.

How will this information be stored? Who will see or have access to this information?

Anyone who has access to the patient's chart will be able to see this information. The healthcare team could encompass both internal and external care providers.

Can changes be made after the information has been entered into the system?

Yes. Registration staff or clinicians can update this information at any time. If their unit/area Super User is unable to provide support the user can call the helpdesk.

Is it legal to collect information about gender identity?

Yes. The Ontario Human Rights Commission (the OHRC) recommends the regular collection, tracking and reporting of data using optional questions as a way of ensuring equitable service delivery. If you have questions or require more information, please visit <http://www.ohrc.on.ca/en> or reach out to learning@thp.ca.